

Renewal Services

Customer Name : City of North Las Vegas A Nevada Mun
Plan Renewal Date : 1/1/2025

All fees shown as per employee per month (PEPM) unless otherwise noted.

Proposed renewal fees assume all existing products and services written with UMR (known as The TPA) will be retained throughout the renewal period. New products and services may be added; however, proposed fees are subject to change and/or additional fees may apply if any existing products or services are discontinued.

Administration and access fees	Subscribers	Current Fees	Renewal Fees 1/1/2025	Renewal Fees 1/1/2026	Renewal Fees 1/1/2027
Medical claims	562	\$13.82	\$13.82	\$14.87	\$15.93
Medical client advisor commission		Net	Net	Net	Net
Select pharmacy credit	562	(\$22.00)	\$0.00	\$0.00	\$0.00
Required stop loss interface fee	562	Included	Included	Included	Included
Sierra Health-Care Options (SHO) Network	528	\$16.87	\$16.87	TBD	TBD
Medicare Employees	34	\$10.65	\$10.65	TBD	TBD
SHO Utilization Management (UM)	562	\$3.33	\$3.33	\$3.33	\$3.33
SHO Case Management (CM)	562	\$2.21	\$2.21	\$2.21	\$2.21
Ongoing Condition CARE	562	\$2.21	\$2.21	\$2.21	\$2.21
SHO Access Center/Telephone Advice Nurseline	562	\$0.50	\$0.50	\$0.50	\$0.50
External Pharmacy Benefit Manager (PBM) Interface	562	N/A	\$2.00	\$2.00	\$2.00
Optum Benefits Analytic Manager (BAM)	562	Included	Included	Included	Included
Telemedicine (Teladoc)	562	\$1.25	\$1.25	\$1.25	\$1.25
Teladoc - Dermatology	562	Included	Included	Included	Included
Teladoc - Behavioral	562	Included	Included	Included	Included
		25% with	25% with	25% with	25% with
CRS Reference - % of savings	562	\$50,000 cap per claim	\$50,000 cap per claim	\$50,000 cap per claim	\$50,000 cap per claim

Payment Integrity Programs:

- Subrogation - 33% of recoveries
- Credit Balance Recovery - 20% of recoveries

Non-preferred vendor surcharge: An additional stop loss interface fee surcharge of \$5.00 PEPM applies if stop loss coverage is not placed with a TPA preferred vendor. This fee is in addition to the "Required stop loss interface fee" which applies for all groups. Consult your TPA representative for a list of preferred vendors.

External PBM Vendors are subject to prior approval and may require additional fees. For groups with less than 100 subscribers, OptumRx is required.

Additional Services

Customer Name : City of North Las Vegas A Nevada Mun
Plan Effective Date : 1/1/2025

All renewal fees are good for one year and are shown as per employee per month (PEPM) unless otherwise noted

Plan Administration	Current Fees	Renewal Fees 1/1/2025
ID card mailing charge - employee residence	Included with medical administration	Included with medical administration
ID Cards - Additional Cards	\$1.00 per Card	\$1.00 per Card
Medicare Part D certificates of creditable/non-creditable coverage (production and mailing) - per certificate, subject to a \$100.00 minimum	\$1.35	\$1.35
Claim reprocessing - per claim	\$25.00	\$25.00
New York surcharge filing and administration - annual fee	Included with medical administration	Included with medical administration
OptumHealth SM Care Solutions - centers of excellence	Cost per transplant	Cost per transplant
Federal external review for appeals - for non-grandfathered plans for adverse benefit determinations that involve medical judgment or a rescission of coverage.	Up to 5 included, then \$500.00 per review	Up to 5 included, then \$500.00 per review
Full/Partial Summary of Benefits and Coverage (SBC) creation with data the TPA has on file (includes initial SBC plus one amendment, electronic version only provided to employer)	Included with medical administration	Included with medical administration
Two or more SBC requests per year	\$500.00 per SBC per benefit plan	\$500.00 per SBC per benefit plan
Inclusion of outside vendor data in SBC in the TPA standard format, e.g. carved out benefits (approval required)	\$1,000 per SBC per benefit plan	\$1,000 per SBC per benefit plan
Print and ship SBCs to employer at open enrollment (approval required)	Cost plus postage	Cost plus postage
Translation of SBC into non-English text	Cost of translation	Cost of translation

CARE Services

Real Appeal - Year-long weight loss program		
• Promotional/communication assistance and materials		
• Initial welcome session		
• Weekly, Web-based group session		
• Ongoing, Web-based (face-to-face) individual coaching		
• Success kit (mailed to participant's home) - program success guide, nutrition guide and fitness guide, blender, body weight scale, food scale, workout DVDs, fitness band and more		
• Online/mobile tools to track nutrition and physical activity		
• Standard reports		
	Session costs paid through medical claims (Contact your TPA representative for further information.)	Session costs paid through medical claims (Contact your TPA representative for further information.)

Reporting

Ad hoc reports and analysis - per hour (2 hours included with medical administration)	\$100.00	\$100.00
---	----------	----------

Banking

Customer-maintained banking - standard services (customer's bank account)	Included with medical administration	Included with medical administration
---	--------------------------------------	--------------------------------------