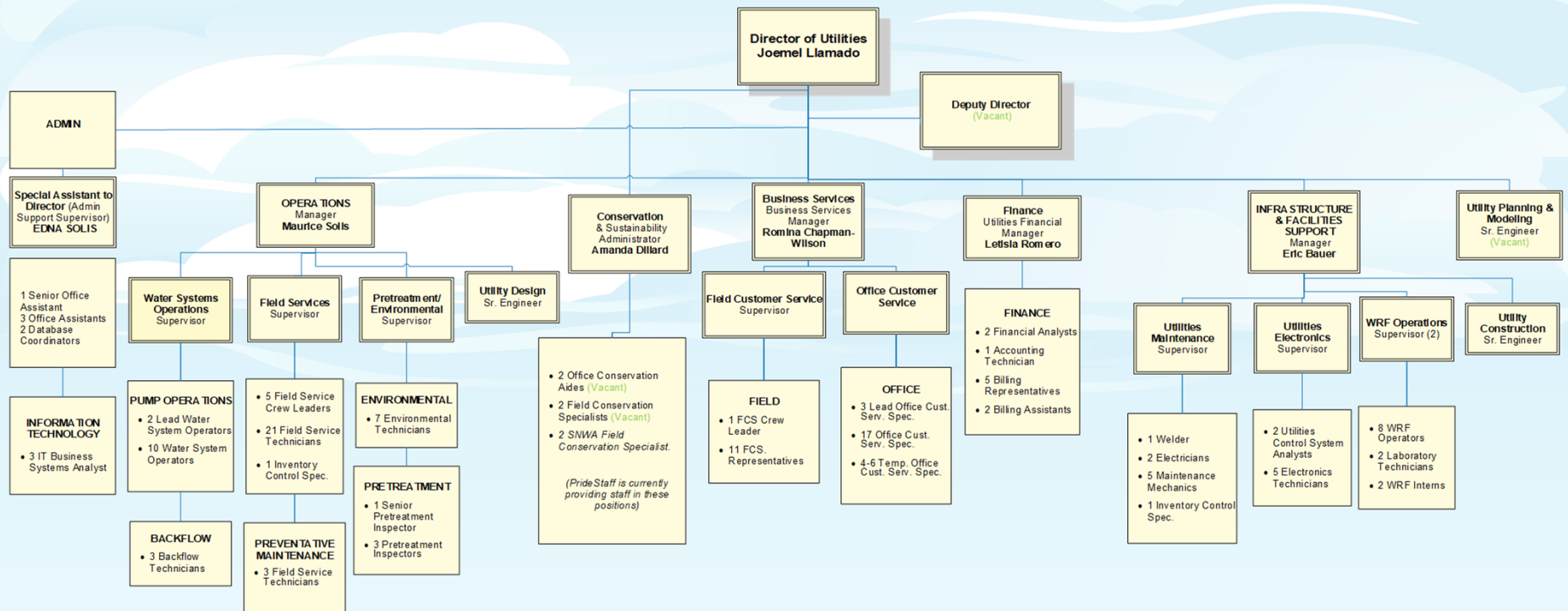


Utilities Department

Director Joemel Llamado, P.E.

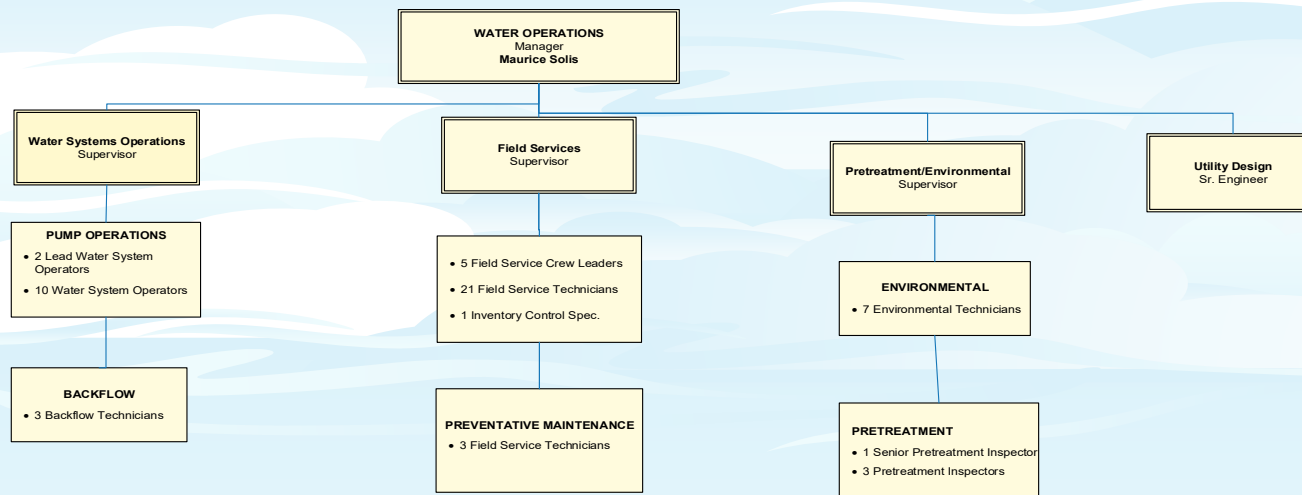
Utilities Department Organization



Water Operations

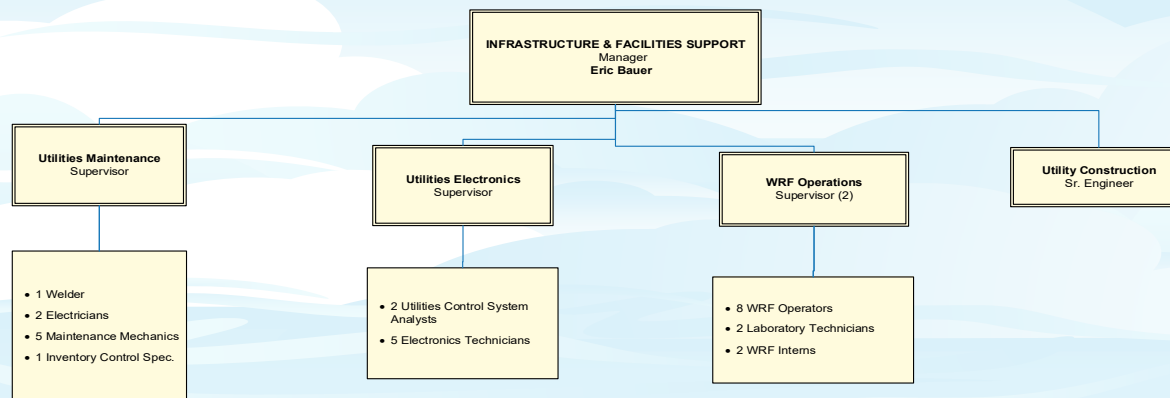
Manager Maurice Solis

Utilities Department Organization



Infrastructure & Facilities Manager Eric Bauer

Utilities Department Organization



Finance

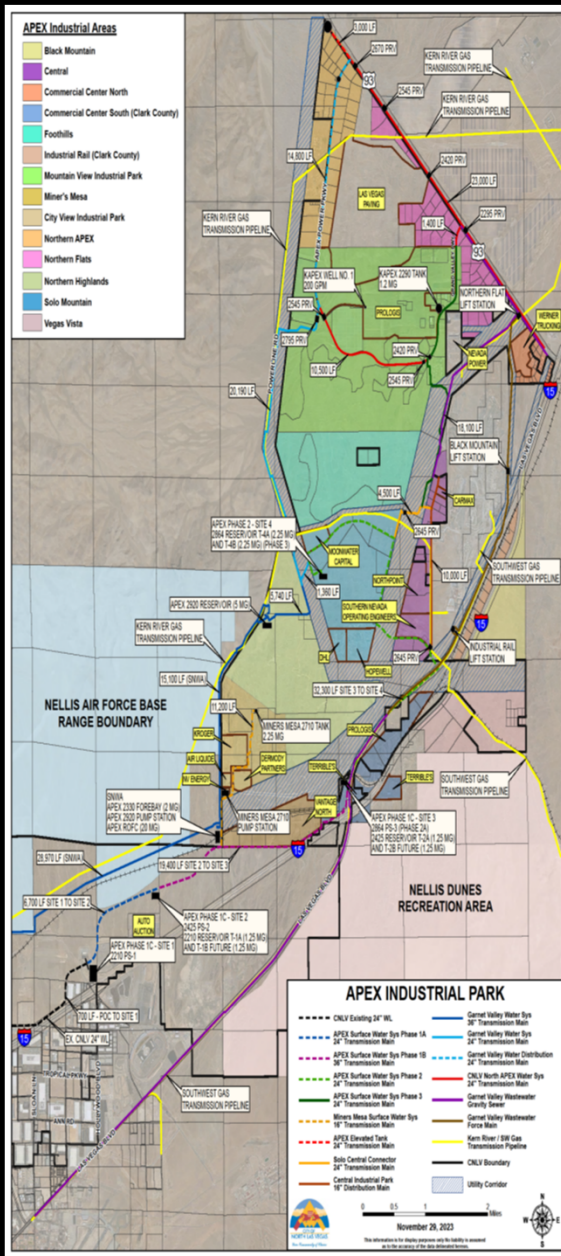
Manager Letisia Romero

Utilities Department Organization

Finance
Utilities Financial Manager
Letisia Romero

FINANCE

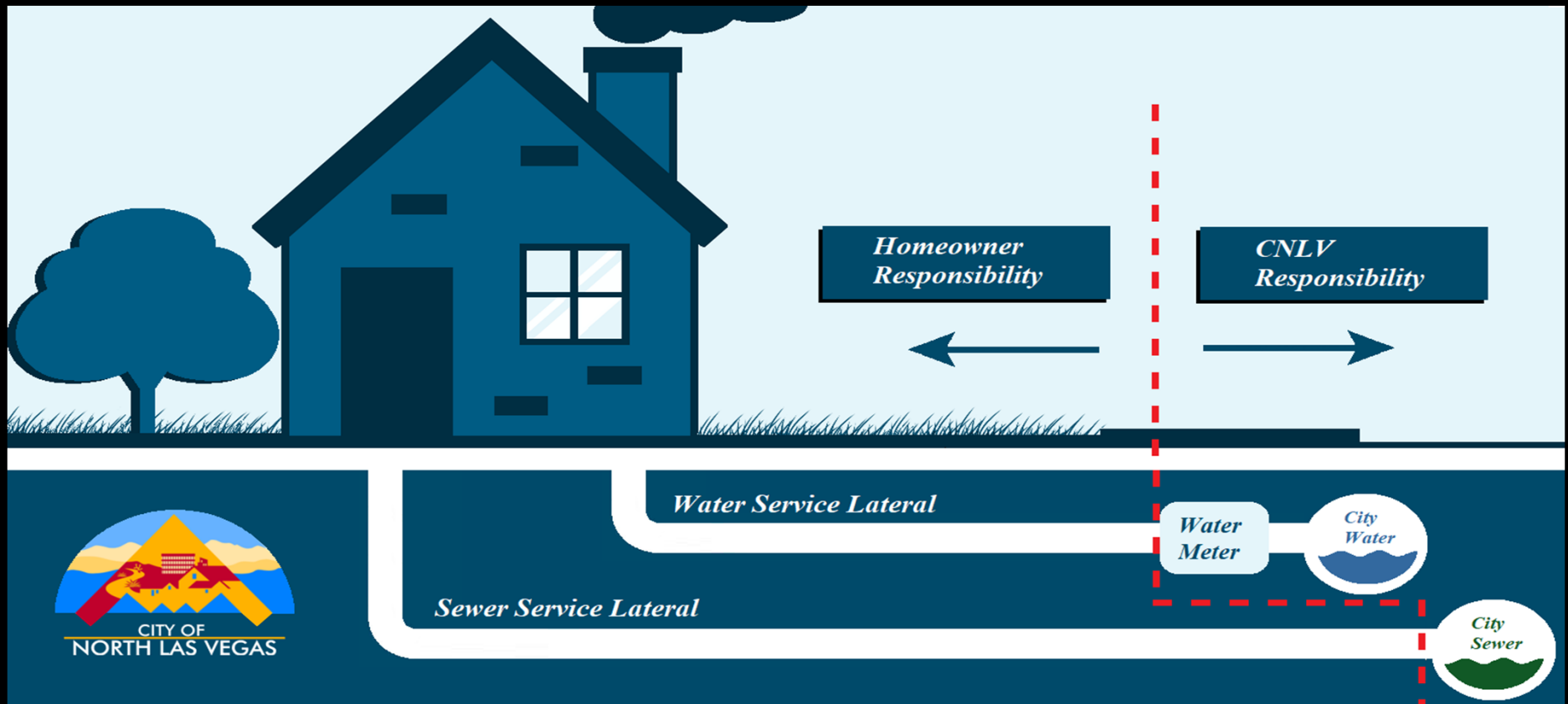
- 2 Financial Analysts
- 1 Accounting Technician
- 5 Billing Representatives
- 2 Billing Assistants



Water and Sewer Lateral Repairs

www.cityofnorthlasvegas.com/residents/water/water-conservation/water-leaks

- Water Leaks
- Did you know that as a homeowner, you are responsible for the water and sewer laterals on your property?



Service Line Warranties of America

- Water Lateral:
- The homeowner's responsibility for the water service lateral begins at the connection to the water meter inside the meter box. This is called the service connection. If a leak occurs at any point downstream of the water meter, it will need to be repaired immediately to avoid a high water bill.
- Leaks in the service lateral can be difficult to locate. Nevada has very porous soil that may cause service leaks to take a long time to surface. Contact a certified plumber if you need assistance locating a leak.
- Sewer Lateral:
- The homeowner's responsibility for the sewer service lateral ends at the connection to the main in the street. A sewer line blockage is the responsibility of the homeowner throughout the entire pipe until the connection to the City's main. Sewer line breakages are the responsibility of the homeowner until the point where the sewer line crosses the boundary of the property.
- If a plumber has inspected your sewer line and determined that a breakage or blockage is on the City side, video evidence may be submitted to the Utilities Department for review.
- Service Line Insurance:
- The City has partnered with Service Line Warranties of America to offer optional insurance coverage to residents for water and sewer service lines. Most basic homeowner's insurance policies do not cover service laterals.
- Service Line Warranties of America is a separate entity from the City of North Las Vegas, and participating in their service plan will not affect the price, availability, or terms of service you have with the City.
- For more information about coverage, click [here](#) or call 1-866-922-9006.

39th Annual Tri-State Seminar

- August 5-8, 2024 / South Point Hotel
www.tristateseminar.com
- The seminar is designed to provide continuing education, professional development, and technology advancement in the areas of water and wastewater.
- We would like to invite you to attend this year's seminar.