

Renewal Services

Customer Name : City Of North Las Vegas A Nevada Mun
Plan Renewal Date : 1/1/2024

All fees shown as per employee per month (PEPM) unless otherwise noted.

Proposed renewal fees assume all existing products and services written with UMR (known as The TPA) will be retained throughout the renewal period. New products and services may be added; however, proposed fees are subject to change and/or additional fees may apply if any existing products or services are discontinued.

Administration and access fees	Subscribers	Current Fees	Renewal Fees 1/1/2024	Renewal Fees 1/1/2025
Medical claims	502	\$13.18	\$13.82	\$13.82
Medical client advisor commission		Net	Net	Net
Select pharmacy credit	468	(\$22.00)	(\$22.00)	(\$22.00)
Required stop loss interface fee	468	Included	Included	Included
Sierra Health-Care Options (SHO) network	468	\$16.87	\$16.87	\$16.87
Medicare Employees	34	N/A	N/A	N/A
Ongoing Condition CARE	468	\$2.10	\$2.21	\$2.21
Optum Benefits Analytic Manager (BAM)	502	Included	Included	Included
Telemedicine (Teladoc)	468	\$1.25	\$1.25	\$1.25
Teladoc - Behavioral	468	Included	Included	Included
Teladoc - Dermatology	468	Included	Included	Included
SHO Utilization Management	468	\$3.25	\$3.33	\$3.33
SHO Case Management	468	\$2.00	\$2.21	\$2.21
SHO 24/7 Advice Nurse	468	\$0.50	\$0.50	\$0.50
CRS Reference - % of savings	502	25% with \$50,000 cap per claim	25% with \$50,000 cap per claim	25% with \$50,000 cap per claim

Non-preferred vendor surcharge: An additional stop loss interface fee surcharge of \$5.00 PEPM applies if stop loss coverage is not placed with a TPA preferred vendor. This fee is in addition to the "Required stop loss interface fee" which applies for all groups. Consult your TPA representative for a list of preferred vendors.

External PBM Vendors are subject to prior approval and may require additional fees.

Additional Services

Customer Name : City Of North Las Vegas A Nevada Mun
Plan Effective Date : 1/1/2024

All renewal fees are good for one year and are shown as per employee per month (PEPM) unless otherwise noted

Plan Administration	Current Fees	Renewal Fees 1/1/2024
Medicare Part D certificates of creditable/non-creditable coverage (production and mailing) - per certificate, subject to a \$100.00 minimum	\$1.25	\$1.25
ID card mailing charge - employee residence	Included with medical administration	Included with medical administration
ID Cards - Additional Cards	\$1.00 per each additional	\$1.00 per each additional
New York surcharge filing and administration - annual fee	Included with medical administration	Included with medical administration
Claim reprocessing - per claim	\$25.00	\$25.00
OptumHealth SM Care Solutions - centers of excellence	Cost per transplant	Cost per transplant
Subrogation - percent of recoveries	33%	33%
Credit Balance Recovery - percent of recoveries	20%	20%
Federal external review for appeals - for non-grandfathered plans for adverse benefit determinations that involve medical judgment or a rescission of coverage.	Up to 5 included, then \$500.00 per review	Up to 5 included, then \$500.00 per review
Full/Partial Summary of Benefits and Coverage (SBC) creation with data the TPA has on file (includes initial SBC plus one amendment, electronic version only provided to employer)	Included with medical administration	Included with medical administration
Translation of SBC into non-English text	Cost of translation	Cost of translation
Print and ship SBCs to employer at open enrollment (approval required)	Cost plus postage	Cost plus postage
Inclusion of outside vendor data in SBC in the TPA standard format, e.g. carved out benefits (approval required)	\$1,000 per SBC per benefit plan	\$1,000 per SBC per benefit plan
Two or more SBC requests per year	\$500.00 per SBC per benefit plan	\$500.00 per SBC per benefit plan
CARE Services		
Real Appeal - Year-long weight loss program	Session costs paid through medical claims (Contact your TPA representative for further information.)	Session costs paid through medical claims (Contact your TPA representative for further information.)
<ul style="list-style-type: none"> • Promotional/communication assistance and materials • Initial welcome session • Weekly, Web-based group session • Ongoing, Web-based (face-to-face) individual coaching • Success kit (mailed to participant's home) - program success guide, nutrition guide and fitness guide, blender, body weight scale, food scale, workout DVDs, fitness band and more • Online/mobile tools to track nutrition and physical activity • Standard reports 		
Reporting		
Ad hoc reports and analysis - per hour (2 hours included with medical administration)	\$100.00	\$100.00
Banking		
Customer-maintained banking - positive pay agreement annual fee - manual or non-supported file	Included with medical administration	Included with medical administration